

FRONT OF HOUSE VOLUNTEER

OVERVIEW

Our front of house volunteers are the core members of our team. They are friendly and helpful and always greet visitors with a friendly smile. They enjoy talking to our visitors as they enter and leave the building and over time gather a good knowledge of the museum overall and all our local history.

TASKS

- Welcome visitors to the museum
- Sell entry tickets and guide books
- Operate the till and handle cash and credit card payments
- Sell gifts, books and cards from the museum shop
- Provide information about the museum, it's collections, activities and events and ticket information
- Engage with visitors, help with queries and questions.
- Ensure the entrance area, shop and desk are kept neat and tidy

USEFUL SKILLS/INTERESTS

There are no definite skills that are needed for this role as training will be given however an interest in the Museum and museum collections, good communication skills enjoying working in a team and a friendly and polite manner would be useful.

BENEFITS

Meet a wide range of interesting people and make new friends

Develop a good knowledge of local and maritime history, social history, geology and fossils

Make a major contribution to a local charity

Support the life and vibrancy of the local community

Develop a wide range of skills including communication, team work, health and safety

Free Entry to the museum and 20 % discount in the museum shop