

Gallery Guide

Gallery Guides are volunteers who welcome visitors, share their knowledge and circulate through the museum galleries to answer questions and engage with visitors. Gallery Guides provide historical and contextual information as well as exciting stories about the displays and objects in the gallery. They listen to visitors' questions and provide accurate and informative answers. Gallery Guides also answer visitor's questions about the museum itself and signpost them to further resources and information, ensuring that our visitors have an enjoyable and informative experience when visiting the museum.

Main Activities:

- Welcome visitors to the museum.
- To actively provide information about the museum's galleries to visitors by engaging them in discussion during their visit.
- To have an excellent grasp on the information, displays and objects in the gallery and to be able to share this information clearly with visitors.
- Respond to enquiries from visitors and direct them to further resources as required.
- Support museum staff to ensure that the rules on touching objects and photography in the gallery are understood by visitors.
- Promote and apply the galleries policies on health & safety, security, safeguarding, fire and evacuation, etc.
- To help with the set up and putting away of the museum's activity cube children's activities.

Useful skills and Interests:

No prior experience is required, as we will provide training and support, however the following skills are essential in this role.

- A friendly, positive and helpful attitude.
- Excellent communication skills and personable manner.
- Able to engage with people from all backgrounds / ages / experiences.
- Interest in Lyme Regis Museum, the local area and its history.

Benefits

- Meet a wide range of interesting people and make new friends
- Develop a good knowledge of history, geology and fossils
- Make a major contribution to a local charity
- Support the life and vibrancy of the local community
- Develop a wide range of skills including communication, team work, health and safety
- Free Entry to the museum and 20 % discount in the museum shop